

Quality. Governance. Assurance. Sustainable Outcomes.



**DBell Consulting** provides ISO management system development, audit, governance and assurance services, including support for technical resources that enable organisational management systems.



We work with organisations to establish, maintain, evaluate and continually improve management systems that support effective governance, risk management, compliance, operational performance and sustainable business outcomes.



## OUR COMMITMENT

We are committed to establishing, implementing and continually improving an Integrated Management System (IMS) that meets the needs of our business, our clients, and other interested parties.

### To achieve this commitment, we will:



Maintain an Integrated Management System that conforms to ISO 9001, and provides a framework for establishing objectives and continually improving our business and services.



Meet client requirements and enhance client satisfaction through practical and effective management system, auditing, governance and assurance services.



Meet applicable legal, regulatory, contractual and other requirements.



Evaluate and responsibly adopt technologies that support innovation, improve service delivery and strengthen organisational management systems.



Promote good governance, ethical conduct, accountability and evidence-based decision-making.



Promote safe, healthy and environmentally responsible work practices through the effective management of work health and safety hazards and environmental aspects.

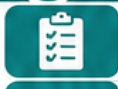


Maintain competence, capability and professionalism of personnel.



## OUR PEOPLE

We expect all personnel and contractors to support the IMS by:



Understanding and complying with the requirements of this policy and the Integrated Management System.



Acting with integrity, professionalism and respect in all interactions.



Identifying risks, opportunities, incidents, nonconformities and improvement opportunities.



Contributing to the continual improvement of our services, systems, technical resources and business processes.



Supporting the achievement of organisational objectives and client outcomes.



Through our Integrated Management System, we deliver trusted, effective and sustainable solutions that create value for our clients and the organisations they serve.

### Dean Bell

Director & Principal Consultant  
DBell Consulting

OUR IMS IS  
BUILT ON



**QUALITY**  
Excellence in  
everything we do



**GOVERNANCE**  
Strong, ethical  
and accountable



**ASSURANCE**  
Evidence-based  
confidence



**SUSTAINABLE OUTCOMES**  
Better for our clients,  
people and planet